

How to use the smitte|stop app

How to download and get started using the app

1. Download the smitte|stop app in App Store or Google Play Store.
2. The first time you open the app, you must consent to information about other app users that you have been in close contact with is stored on your phone.
3. You must also accept that the app uses Google's and Apple's technology for 'COVID-19 Exposure Logging'.
4. Your phone will now register which other app users you have been in close contact with, without you being able to see who they are. The app works in the background, so you do not need to have the screen switched on.

How to notify others if you test positive for COVID-19

1. On the main screen, tap 'Positive test result?' You will then be asked to sign in using NemID.
2. You will be asked whether you have had symptoms of COVID-19 and if yes, when the symptoms started.
3. You will then be asked if you have visited other countries in the last 14 days.
4. Finally, you will be asked if you want to share the randomly generated IDs your phone has sent out in the past 14 days. If you answer yes, other app users that you have been in close contact with will receive a message in the app saying they have been in close contact with a person infected with COVID-19 and that they may have been infected.



Positive test result?

Log in with NemID and alert other app users of a possible exposure



Receive an alert if you have been in close contact with someone who has tested positive for COVID-19

1. The app will send you an alert if you have been in close contact with an app user who has tested positive for COVID-19 and shares this with other users of the app.
2. Close contact means that you most likely have been in close vicinity to an infected person, during the period in which he or she is expected to be infectious, for more than approximately 15 minutes and where you were less than about 1 meter apart.
3. As you may have been infected, you will be instructed to follow the public authorities' recommendations and guidelines, including to be tested.
4. The guidelines are to self-isolate and to pay special attention to hygiene and cleaning and to whether you develop symptoms of COVID-19.



Alerts from smitte|stop

You have no new alerts

